

Congratulations to Kim Martin!

2008's Outstanding CSR of the Year in Maryland

Avery Hall Insurance Group is pleased to announce one of their own as the best of the best in Maryland. The National Alliance for Insurance Education & Research has given Kim Martin the Outstanding CSR of the Year Award for the state of Maryland.

“Ms. Martin was chosen as a state winner for exemplifying the characteristics and qualifications required to be eligible for the prestigious National Outstanding CSR of the Year Award” stated Dr. William T. Hold, President of the National Alliance. “She represents the backbone of the insurance community, those customer service representatives distinguished for providing exceptional service on a daily basis.”

Kim began her insurance career as a customer service representative in 1976 and has been associated with the Avery Hall Insurance Group in Salisbury, MD since 1999 as a Commercial Account Manager serving insurance needs of businesses throughout Delmarva. She has also served her community as a victim's advocate with the Life Crisis Center since 1990.

Kim receives a framed certificate, embossed with the special Outstanding CSR of the Year bronze medallion symbol, and is now one of 39 individuals eligible for the national honor. The National Outstanding CSR of the Year Award carries a \$2,000 cash prize and a scholarship for the recipient's employer to any program offered by The National Alliance. The national winner also receives a distinctive gold and diamond lapel pin cast with the Outstanding CSR of the Year emblem. Additionally, the winner's name will be inscribed on a sculpture permanently displayed at the national headquarters in Austin, Texas.

Thomas Wisniewski
President
Avery W Hall Insurance Agency, Inc.
410-742-5111